CISCO Academy

Techies Guide to Getting Hired Vebinar Series

Session 2: Relevance of Professional Etiquette

Cisco Talent Bridge





Why is Professional Etiquette Important?

Etiquette is the customary code of polite behavior in society or among members of a particular profession or group



Why does it matter?

Fundamental Characteristics of Professional Etiquette

- Competence
- Reliability
- Integrity/Honest/Respectful
- Takes initiative
- · Positive influence
- Supportive Team player
- Focused
- Strong listener
- Confident
- · Self-aware
- Strategic
- · Can think holistically
- Passionate
- · Diligent

What do employers think about professional etiquette?



